



Little Solutions

Certificate of Compliance and Pest
Control Services

Terms and Conditions

(Please read terms and conditions before accepting quotation)

- Payment for inspection fees is still liable by the client, if quote is not accepted.
- Quotes can only be released once inspection fees are settled.
- Scanned quotations, email & WhatsApp confirmations are acceptable.
- We are not qualified builders, pavers, tilers or carpenters; however, we will endeavour to close and put things back to the best of our ability. Professional services will be for the client's own cost and arrangement.
- Where we are required to chase into walls or floors, it is the responsibility of the client to repaint and generally make-good afterwards.
- Defects listed and quoted on are the only known issues at the time of inspection, the quote does not cover any unforeseen or hidden faults. If further faults become apparent during the repairs, we will advise the client accordingly, and cannot issue the certificate until these issues are rectified.
- This quote is valid for (7) days & assumes the work will be done during normal working hours: Monday to Friday 08:00 until 17:00, excluding public holidays.
- Faults that occur after the inspection or repair that are not related to work done are not the responsibility of Little Solutions.
- Please note that we provide a standby service to deal with any emergency that may arise. Standby numbers: 079 483 2614 /083 647 8880.
- For project related work, we require progress payments at each stage of the installation and will be agreed upon before any work commences.
- For adhoc, maintenance and new installations, a deposit of 60% is required. Our payment terms are strictly COD (Cash on Delivery) upon completion of this work.

- A deposit of 60% is required for all COD repairs. Balance to be paid on completion of work done.
- In the case of work relating to transfer of property (COCs). If the client chooses to settle via EFT/COD, the COD term will apply.
- When the Proceeds of the sale payment option is chosen, the seller is still liable for the payment should it not be paid on registration via the attorneys.
- Should the transfer of your property take longer than 90 days from the issue of the Certificates of Compliance, you as the client will be responsible for the settlement of the account with immediate effect. The account can then no longer be settled by the conveyancing attorneys from the proceeds of the sale.
- In the event of Little Solutions having to make use of an external company to recoup any outstanding monies, you would be held liable for such charges.
- All guarantees fall away if changes are made to the installation by a third party on our workmanship.
- Please note our inspectors/technicians will be required to take pictures/videos as part of their portfolio of evidence.
- On acceptance of the quote materials required will be ordered, should the client thereafter cancel the job a 20% cancellation fee will be charged on the ordered materials, this includes changes made on the day of repairs.
- Until such time that the client has paid all fees and charges in full, ownership of all goods supplied by Little Solutions will remain under the ownership of Little Solutions, who will have right to re-possess any such goods which have not been paid for.
- We do not issue COC's if repairs were not done by Little Solutions, if another contractor is used to do repairs that contractor will have to issue the COC.
- E&OE (Errors and Omissions Excepted).